

Enjoy an informal networking evening with your industry colleagues - including the Gala Dinner (included in your conference package)



Engage in meaningful discussions and action planning with international experts from:

Strategically protect your patients, products and IP by implementing industry best practice anti-counterfeiting and security measures

10th & 11th October 2007  
Hilton Amsterdam, the Netherlands

Sign up by 10th August and Save up to €450

- AFSSaPS
- Dutch Health Care Inspectorate
- EUROPOL
- Pfizer
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- Merck-Serono
- Novartis
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- European Patent Office
- Celesio
- EFPIA
- SICPA
- AstraZeneca
- GS1 HUG
- Novartis
- AEGATE
- Bayer HealthCare
- Domino
- Takeda
- GIRP

Attend PSC 2007 to drive security into your products and supply chain by:

- Taking strategic action and collaborating with the right local and international police and customs authorities
- Authenticating your product at pharmacy or patient level and identifying products that are not corrupt
- Increasing awareness amongst your patient populations and consumers by creating informational websites and external communications
- Assessing up-to-the-minute information on current and future US and European regulations on anti-counterfeiting and Track & Trace
- Identifying weaknesses in your supply chain and where counterfeits enter the legitimate supply chain
- Evaluating mass serialisation, 2D matrix barcoding and RFID as Track & Trace solutions for the European pharma supply chain
- Reducing risk to patients and your products by implementing effective security measures and anti-counterfeiting strategies

Focus Day: 12th October 2007

Track & Trace Technology and Standards: RFID vs. 2D barcoding in European Pharmaceuticals

Training: 8th & 9th October

A 2-day Intensive GDP Skills Course

Master-Classes: 9th October 2007

- A** Counterfeit Case Study Discussion Group: You've identified a counterfeit - now what?
- B** Implementing a fully integrated and globally compliant track, trace and authentication system

Selected contacts of

DOMINO

get 15% off their conference ticket, just quote priority code

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## Pre-Conference Two-day GDP Training 8th & 9th October 2007

*It was very informative,  
valuable information.*

**Bettina Verzins, Actelion  
Pharmaceuticals**

*The annual Pharma  
Secure Chain conference  
is the industry dedicated  
event to discussing the  
important counterfeit  
issues in pharma*

**Tom Bos, Organon**

Good Distribution Practices (GDPs) are based on Article 10 of Directive 92/25/EEC of the European Community governing the wholesale distribution of drugs for human consumption. The directive's objective is to guarantee control of the entire distribution chain, from the point of manufacture or import to the point of being sold to the public. This intensive and practical two-day course will provide a comprehensive overview of Good Distribution Practices and the Quality Systems and procedures necessary to ensure compliance with the directives. The course will be beneficial to professionals in the pharmaceutical, biopharmaceutical, medical device and other allied industries. **Upon completion of this course, you will be able to:**

- Define and apply the norms of Good Distribution Practices intended to assure the quality and integrity of medicinal products
- Develop an insight into procedures for achieving and maintaining compliance to the GDP directives
- Implement Quality System initiatives in your organisation
- Understand current challenges in GDP and practical ways on how to overcome them

**Your course leaders:**



**Aidan Madden,**  
Director,  
FivePharma Scientific Ltd &



**Ciaran M Brady,**  
Director,  
PLS Pharma Logistics Ltd

## Pre-Conference Master-Classes 9th October 2007

**A)**

**9.00 – 12.00  
Counterfeit Case Study Discussion Group: You've  
identified a counterfeit – now what?**

There are various methods and processes that can be used to detect, identify and investigate suspect counterfeits of your drugs. In this workshop, we will take an operational examination of the different approaches that companies can take from identification of a counterfeit, all the way through potential prosecution.

**Attend this workshop to discover:**

- Once detected... how are all copies traced back and who do you report to and how:
  - i. Customers
  - ii. Global affiliates
  - iii. Local and appropriate authorities
- Conducting criminal law investigations on an international scope
  - i. How to structure these investigations
  - ii. What outsourcing options are available – and how safe are they?
  - iii. How can these investigations be organised internally
- Managing QA responsibilities
- Taking corrective actions
- Understanding liability aspects

**Your Workshop Leaders:**



**Dr. Claus Moritz Trube,**  
Head of Global Anti-Counterfeiting,  
Bayer HealthCare AG



**William Eubanks,**  
Global Product Security & Investigations Director,  
Takeda

**B)**

**12.30 – 15.30  
Implementing a fully integrated globally compliant  
track, trace and authentication system starting with the  
security critical manufacturing and packing process**

As the pharmaceutical industry moves towards global standards for coding and marking as the foundation for a secure Track, Trace and Authentication system there is a realisation that the point of manufacturing as the point of entry for finished goods into the supply chain is crucial. In the US, recent e-pedigree state regulations have specifically required coding and marking (including RF tags) to take place within the manufacturing environment. In Europe, EFPIA have also specified that the manufacturing plant is the place where the application of secure coding and marking of packs will take place.

*But how can this process be implemented to the highest manufacturing (GAMP 4) and pharmaceutical quality (21 CFR Part 11) standards, whilst retaining and enhancing high-speed, flexible production methods to meet current and future compliance issues?*

**Attend this workshop to find out:**

- Get information on the new EFPIA Vision for Europe from those who designed it
- Understand how to implement manufacturing process re-design to meet the requirements
- Implement secure code and number management, unique code generation
- Learn about relational aggregation and integration from one pack level to the next
- Understand how to integrate software, hardware and devices on the production line
- Understand how to integrate with MES, WMS, ERP with other middleware and supply chain platforms
- Understand how to improve OEE performance whilst implementing these changes

**Your Workshop Leaders:**

**Simon King,**  
Director, Global Integrated  
Solutions Business Group,  
Domino



**Tony Walsh,**  
Development Manager,  
Integrated Solutions  
Group, Domino

# DAY ONE – 10th October 2007

8.00 **Registration and Coffee**

8.45 **Welcome from Pharma IQ**

8.50 **Opening remarks from the Chairperson**  
**Ulrike Kreysa**, Group Manager, **GS1 Healthcare Group**

9.00 **Aligning security practices with business strategy to ensure maximum brand and product protection**

- Getting down to the basics: Taking proper control of your supply chain by knowing where your products are at all times
- Preparing our business for counterfeiting threat or fraud
- How to properly analyse the root of the problem: Why and how are we being affected by counterfeits?
- Using Internet and supply chain case examples to demonstrate current security measures
- Evaluating cost vs. value of current technologies on the market – Is the investment worth it?

**Chris Merchant**, Security Director EMEA, **MSD Merck**

9.45 **Amgen's Security Program in Europe: Adapting our anti-counterfeiting program in Europe according to regional regulations, technology preferences and risk profiles**

- How Brand Protection can be integrated in our regular business processes
- Rolling out the Brand Protection Program through 5 work streams:
  - Packaging & Labelling
  - Attack
  - Market Monitoring
  - External Partners
  - Awareness & Communication

**Els Pasmooij**, Senior Program Manager Brand Protection, **Amgen**

10.30 **Morning refreshments**

11.00 **An integral approach to hampering counterfeited products from entering the EU**

- More than just features on packs... only part of the solution
- Examples of how we are collaborating with National Health and law enforcement organisations
- How we are establishing cross-site internal communications, procedures and systems to act quickly in the event of a counterfeit
- Explaining how we are improving communications with partners in the supply chain to improve security
- Why we want to work with other pharma companies

**Tom Bos**, Global Product Protection Officer, **Organon**

11.45 **Merck-Serono Product Security Program**

- The multi-layer concept of security features
- Product-and country/region-specific factors when implementing security features
- Evolving track & trace requirements across the globe
- A global approach for implementing of track & trace – lessons learned

**Christina Schütze**, TechOps, Supply Chain, Product Security, **Merck-Serono**

12.30 **Insight into Covert Security Technology That's Easy to Implement but Difficult to Detect**

- Brief overview of Kodak's security technologies range: from overt to highly covert
- How Kodak Traceless System is highly covert anti-counterfeiting technology that:
  - Utilizes proprietary markers and handheld readers
  - Delivers forensically undetectable protection against fraud and counterfeiting
  - Is "drop-in" simple to implement in almost any pharmaceutical packaging application

**Kevin Harrell**, Security Solutions Consultant, **Eastman Kodak Company**

12.45 **Lunch and Exhibition Viewing**

14.00 **Leveraging global cooperation to reduce the amount of fake medicines produced in China and Russia to improve product and patient safety worldwide**

- Global public health officials are alarmed by the export of counterfeit medicines from China and the threat they pose to legitimate supply chains. Russia is awash with counterfeit drugs - do they pose a similar threat to global markets? During this session, we will examine the dynamics of fake medicines produced in China and Russia and assess how industry can address the attendant risks posed to patient safety.
- The industry perspective: The reality and current challenges
  - The Novartis anti-counterfeiting strategy
  - The future: Sideshow or powder-keg?

**Andrew Jackson**, Deputy Head, Global Corporate Security, **Novartis International AG**

14.45 **Takeda Pharmaceutical's five pronged approach to product and supply chain security**

- Gearing up our internal processes and teams to gain support for our anti-counterfeiting strategy
  - Outlining our five pronged approach to product security
  - Focusing on supply chain security and describing the methods we are putting in place
  - Examples of working with local and global authorities to carry out investigations
  - Expectations for the future
- William G. Eubanks**, Manager, Global Product Security Investigations, **Takeda Pharmaceuticals**

15.30 **Afternoon refreshments**

16.00 **Roundtable Discussion Think Tanks**

After a full day of presentations, it's time for all participants to take an active role and get answers to specific questions. These informal discussions will provide an opportunity to exchange ideas related specifically to job functions and interests. Facilitators will present a short case study as a benchmark for a 60 minute discussion and question session.

**A) Best practice criminal investigations of counterfeit medicines**

Discussion Leader:  
**William G. Eubanks**,  
Manager, Global Product Security Investigations,  
**Takeda Pharmaceuticals**

**B) Customs Control: How can we make sure fakes of our products aren't being allowed through European borders?**

**C) Establishing internal processes and systems to enable adequate tracking of products throughout your supply chain**

**D) Product Packaging Technology: Understanding technology available, their applications and results in practice**

**E) Security Packaging for Track and Trace: Deciding the best technology for your products**

Discussion Leader:  
**Mark Davison**,  
VP, Global Pharmaceuticals,  
**SICPA**

Keep posted to [www.pharmasecurechain.com](http://www.pharmasecurechain.com) for latest agenda developments

17.00 **In Summary:** Each roundtable leader will present a 5 minute summary of the most interesting and valuable lessons from each discussion think tank. There will be time for Q&A.

17.30 **Closing Remarks from Chairperson and End of Day One**

18.00 **Drinks Networking Reception**

20.00 **GALA DINNER** for participants of both conferences – **Pharma Secure Chain and End-to-End Pharma Supply Chain Optimisation**

# DAY TWO – 11th October 2007

8.30 **Morning Coffee**

9.15 **Opening remarks from the Chairperson**

**Yves Juillet**, President, **French Pharmaceutical Companies Assoc. (Leem)** & Chair, Regulatory Policy and Technical Standards Committee, **IFPMA** & Head, Regulatory Industry Group, **IMPACT**

**Global Regulatory and Policy Anti-Counterfeiting Measures**

9.30 **Keynote Addresses**

**French Regulatory Perspective on preventing counterfeit medicines**  
**Laurent Moché**,  
Director of Inspection,  
**AFSSaPS**

10.00 **Keynote Presentation**

**Dutch Regulatory experience and advice to the pharmaceutical industry on protecting their products and their patients: Best practices, investigations and mitigating risk**

- Describing the best practice protocol for working with your national regulatory authorities in the case of a potential counterfeit



- How to communicate and collaborate with your regulatory inspectorate to ensure a speedy and efficient investigation
  - Practical methods to minimise the risk of counterfeit medicines
- Josee M.M. Hansen**, Pharm. D, Chief Inspector for Medical Products, Dutch Health Care Inspectorate

**10.30 Lunch and Exhibition Viewing**

**11.00 Working with Europol to improve criminal investigations and enforcing stronger punishments**



- Europol's current medicine anti-counterfeiting activities
  - Collaborating with relevant local law enforcement agencies for efficient investigation and action against the offenders
- Benoit Godart**, Seconded Expert, Financial & Property Crime Unit, Europol (final confirmation pending)

**11.45 Leveraging government partnerships to secure our international trade and supply chain: The EU's Authorised Economic Operator programme**



- How we are qualifying to become an Authorised Economic Operator and why we have chosen to invest in this programme
  - Describing the process of the AEO security and trade programme such as bypassing customs
  - Limiting diversion and increasing efficiency in our global supply chain
  - Applying C-TPAT lessons to our application and process of working with the AEO
  - The long-term view: How we expect these type of collaborations to secure the global medicines trade
- Brad Elrod**, Senior Manager, Global Logistics Security, Pfizer

**12.30 Lunch**

**14.00 Rallying European states to establish a Council of Europe convention on the suppression of counterfeiting and trafficking of counterfeit goods**



- Organising informational campaigns against counterfeiting and agreeing on common technical means for detecting counterfeit goods and steps to reinforce the protection of intellectual property in Europe
  - Addressing criminal and civil law aspects to the counterfeit medicines problem
  - Working towards Improving the European judicial system to increase fines and punishment for offenders
  - Convention on Pharmaceutical Crime launched by the Council of Europe
  - Establishing a critical cross-sector strategy to fight counterfeiting in all its forms
- Bernard Schreiner**, Former Rapporteur, Committee on Economic Affairs and Development, Parliamentary Assembly, Council of Europe

**14.45 Distributor's role in protecting the patient and maintaining integrity of the pharmaceutical distribution chain**

- Distributors can play a major role in ensuring the security of the supply chain and achieving patient safety by working closely with manufacturers and other trading partners. Although pedigrees can be instrumental in tracking counterfeit products, internal comprehensive procedures and industry wide best practices will help us achieve the ultimate goal: patient safety. In this presentation, Alexandre will discuss:
- Processes Celesio has in place to prevent counterfeit medicines to enter its distribution network
  - Streamlining SOPs with our supply chain partners
  - Overview on tracking and traceability
- Alexandre Poissonnet**, Corporate Organisation & Logistics Wholesale, Celesio AG

**15.30 Afternoon refreshments**

**16.00 Action Assessment Group Discussion  
How can we work together with international leaders and supply chain partners to detect and stop counterfeit medicines?**

- Discussing the latest activities of current international initiatives to prevent counterfeit medicines, including WHO IMPACT and the Council of Europe Convention on Pharmaceutical Crime
- Getting clarity on how to strengthen the supply chain from each supply chain partner
- How can we get the support from governments and budget holders to make counterfeiting a crime?
- Deciding what actions can be taken today and in the next year to reduce counterfeit incidences

Discussion Facilitators:

**Yves Juliet**, President, French Pharmaceutical Companies Association (Leem) & Chair, Regulatory Policy and Technical Standards Committee, IFPMA & Head, Regulatory Industry Group, IMPACT

Panelists:  
**Bertrand Gellie**, Director, Pure and Applied Organic Chemistry, European Patent Office (final confirmation pending)

**Laurent Moché**, Director of Inspection, AFSSaPS  
**Benoit Godart**, Seconded Expert, Financial & Property Crime Unit, Europol (final confirmation pending)

**Andrew Jackson**, Deputy Head, Global Corporate Security, Novartis International AG

**Josee M.M. Hansen**, Pharm. D, Chief Inspector for Medical Products, Dutch Health Care Inspectorate

**Brad Elrod**, Senior Manager, Global Logistics Security, Pfizer  
**Alexandre Poissonnet**, Corporate Organisation & Logistics Wholesale, Celesio AG

**17.00 Closing remarks**

**17.15 End of Conference**

# Post-Conference Focus Day 12th October 2007

## Track & Trace Technology and Standards: RFID vs. 2D barcoding in European Pharmaceuticals

**8.15 Registration and coffee**

**9.00 Opening remarks from chairperson**



**Rob Whewell**  
Vice President Sales  
AEGATE

**9.15 Increasing control of the European pharmaceutical supply chain by implementing EFPIA 2D barcoding and identification standards**

- Understanding patient safety concerns with the lack of a unified track and trace approach
- Comparison with other coding methods and how 2D matrix is best suited to European pharmaceuticals
- Explaining how this track and trace infrastructure will enable authentication and shut out the counterfeiters

**Mr Bernard Camacho**, Astra Zeneca and EFPIA project leader

**10.00 How to use the 2D matrix barcoding in practice: Setting up a track and trace infrastructure with the right tools and processes**

- How to set up coding, reading and verification at the point of dispensing cross countries
- Working with supply chain partners to develop and use a central repository for data collection and transmission
- Demonstrating with examples how this method has worked successfully before – e.g. credit cards
- Key challenges that companies have thus far come across implementing the 2D standard

*Industry case study speaker pending confirmation*

**10.45 Morning refreshments**

**11.15 A global approach to improve patient safety and reduce counterfeiting: Establishing automatic product identification standards**

- GS1 Healthcare group – bringing the stakeholders together
- The roadmap to a global solution for global issues
- How traceability impacts counterfeiting of medicines
- How to use serialisation for authentication of products at different points in the supply chain
- Examples of tracking pharmaceutical products throughout the healthcare supply chain



**Ulrike Kreysa**, Group Manager, GS1 Healthcare Group

**12.00 Track & Trace at Novartis Pharma: Developing an end-to-end supply chain solution and data repository**

- Concept overview
- Legal requirements overview
- Solution architecture
- Learning from pilot activities



**Matthias Pfletschinger**, Project Manager Track & Trace, Novartis Pharma AG

**12.45 Lunch**

**13.40 The European wholesalers' perspective on Track & Trace**

- Identifying the risks in the European pharma supply chain for counterfeiters – a wholesaler perspective
- European wholesalers' current perspective on tracking and tracing
- Input on how wholesalers and the supply chain partners (manufacturers, pharmacists ...) can work together to ensure the safe supply of medicines



**Monika Derecque-Pois**, Director General, European Association of Pharmaceutical Wholesalers (GIRP)

**14.30 Panel Discussion  
RFID vs. Barcoding in Pharmaceuticals: Understanding the current European landscape and discussing how to meet two sets of international standards**

- The impact of recent progression of GS1 and EFPIA standards: What do these differing standards mean to European pharma?
- Discussing the pros and cons of RFID and Barcoding and which is best for your supply chain
- Meeting both European and US standards and regulations
- How will Europe achieve one system for communicating product code data and information about counterfeited products?

**All Focus Day speakers and participants are invited to join this panel discussion**

**15.30 Q&A Discussion**

**15.45 Closing Remarks from Chairperson**



10th & 11th October 2007 - Hilton Amsterdam, the Netherlands  
 9th October - Pre-Conference Master-Classes  
 8th & 9th October - Pre-Conference Intensive GDP Training  
 12th October - Post-Conference Track & Trace Focus Day

Chances are, even if you haven't experienced a counterfeit incident yet; your organisation is considering or currently implementing a product and supply chain security programme.

**The threat of counterfeited pharmaceutical products is increasing and will leave no company unscathed.**

That's why, manufacturers like you, choose to attend the annual **Pharma Secure Chain** conference to engage with peers, international policy leaders, regulatory authorities, top technology providers and police and custom officials - **to decide how to best stop this dangerous crime from reaching patients and your products.**

At the **4th annual Pharma Secure Chain 2007** conference, you will have the opportunity to examine the security measures pharmaceutical companies across the globe are implementing to prevent, detect and deter counterfeit medicines from entering the legitimate supply chain and enter EU borders.

**ENJOY** the **networking** time designed especially for information sharing and educational advancement, including the **Summit Gala Dinner**, networking drinks reception, breakout discussion groups, coffee breaks and lunches.

**PSC 2007** brings new regulatory insight from the Netherlands and France - who've recently experienced their first counterfeited medicine and are now establishing tracking and security measures. Plus this year we will take a closer examination on how you, the manufacturer, can identify and work with local police and customs authorities to detect counterfeits, take appropriate action and enforce heavier punishments on offenders.

Stay posted on [www.pharmasecurechain.com](http://www.pharmasecurechain.com) for new event information and to sign-up!



The 4th Annual **Pharma Secure Chain** conference will be co-located with the conference, **End-to-End Pharma Supply Chain Optimisation** - focusing on how to set up your supply chain to ensure maximum control, visibility and traceability from manufacturer to patient.

The concurrent conferences and exhibitions, plus 5 workshops, 2-day intensive GDP training + 1 full focus day on Track & Trace Technology and Standards join forces to create the comprehensive **Global Supply Chain Strategy & Security Summit** - a cannot miss industry gathering of who's who in Pharmaceutical Supply Chain Management.

This unique Summit will give you the best networking and learning opportunities available to update your supply chain practices with the latest advancements in supply chain process optimisation and integration, tracking technology and risk mitigation.

With limited training budgets and time allowed out the office, pharmaceutical professionals will benefit by attending the Summit all in one location, the same week and saving 10% across any combination of sessions.

You will gain all the knowledge you need to get updated and informed about the latest supply chain and logistic practices in global pharmaceuticals - and you only have to be out of the office once a year whilst keeping expenses down.

**VISIT [www.supplychainsummit.eu](http://www.supplychainsummit.eu) to view full agendas, event info and to sign up!**

**Sponsorship & Exhibition Opportunities**

By Sponsoring or Exhibiting at **Pharma Secure Chain**, you will have the opportunity to meet senior representatives from big pharma and SMEs who are ready to make concrete decisions about their anti-counterfeiting strategy and tools. This focused and targeted event will be an excellent platform to initiate new business relationships. Sponsors will achieve face-to-face contact with delegates through many networking opportunities, including the 'Happy Hour' drinks reception, Gala dinner, lunches, coffee breaks and roundtable discussions.

**CONTACT:** To learn more about the Sponsorship and Exhibition opportunities, call Gal Cohen on **+44 (0)20 7368 9491** or [gal.cohen@iqpc.co.uk](mailto:gal.cohen@iqpc.co.uk)

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# Pharma IQ's 4th Annual Pan-European Pharma Secure Chain

Conference: 10th & 11th October 2007

Pre-Conference Master-Classes: 9th October

Pre-Conference Intensive GDP Training: 8th & 9th October

Post-Conference Track & Trace Focus Day: 12th October

## Registration form

To speed registration, please provide the priority code located on the mailing label or in the box below.

My registration code is

Please contact our database manager on +44 (0)207 368 9300 or at [database@iqpc.co.uk](mailto:database@iqpc.co.uk) quoting the registration code above to inform us of any changes or to remove your details.

Book any combination of conference, workshop or training sessions and **SAVE 10% on your customised package (up to €800)**

Packages	*Register & Pay by 10th August	*Register & Pay by 14th September	Standard Price
<input type="checkbox"/> 3-day Package including both Conferences PSC & EZE + Track & Trace Focus Day - Manufacturer**	Save €450 €3147 +VAT	Save €350 €3247 +VAT	€3597 + VAT
<input type="checkbox"/> Conference only Manufacturer**	Save €250 €1749 + VAT	Save €100 €1899 + VAT	€1999 + VAT
<input type="checkbox"/> Conference only Other***	Save €250 €2049 + VAT	Save €100 €2199 + VAT	€2299 + VAT
<input type="checkbox"/> Track & Trace Focus day only	Save €200 €1049 + VAT	Save €100 €1149 + VAT	€1249 + VAT
<input type="checkbox"/> Roaming pass supplementary fee (open access to all EZE and PSC conference sessions)	€349 + VAT	€349 + VAT	€349 + VAT
<input type="checkbox"/> CEE Countries****	€1499 + VAT	€1499 + VAT	€1499 + VAT
<input type="checkbox"/> Intensive 2-day Good Distribution Practices (GDP) Training	Save €200 €1799 + VAT	Save €100 €1899 + VAT	€1999 + VAT
<input type="checkbox"/> Interactive Master-Class (each)	€599 + VAT	€599 + VAT	€599 + VAT

Please choose your Master-Classes:

- A) Counterfeit Case Study Discussion Group  
 B) Implementing a fully integrated globally compliant Track, Trace and Authentication system

Excellent Group Discounts of up to 25% available across the Global Supply Chain Strategy & Security Summit - call Emma Cobbleddick on +44 (0) 207 368 9414

Academic and non-profit discount of 50% available

Dutch VAT is charged at 19% where applicable, VAT number: 8078.84.728.B.01

\*\*Manufacturer pricing applied to Pharmaceutical Manufacturers, Distributors, Wholesalers, Pharmacies and Hospitals

\*\*\* Other pricing: Any service provider including technology vendors, solution providers, consultants.

\*\*\*\*Central and Eastern European Countries: Albania, Bosnia and Herzegovina, Bulgaria, Croatia, Czech Republic, Hungary, Latvia, Lithuania, Poland, Romania, Russia, Slovakia, Slovenia, Ukraine, Yugoslavia, Serbia and Montenegro, Turkey, Macedonia, Georgia, Kazakhstan, Moldova, Uzbekistan

\*In order to qualify for discounts, bookings must be received with payment by the early bird dates.

## Delegate Details

DELEGATE 1

Please photocopy for each additional delegate

Mr  Mrs  Miss  Ms  Dr  Other/Rank

First Name \_\_\_\_\_ Family Name \_\_\_\_\_

Position Job Title \_\_\_\_\_

Email \_\_\_\_\_

Yes I would like to receive information about products and services via email

Organisation \_\_\_\_\_

Nature of business \_\_\_\_\_

Address \_\_\_\_\_

Postcode Country \_\_\_\_\_

Telephone Fax \_\_\_\_\_

Dept. Head Title \_\_\_\_\_

Name of person completing form if different from delegate:

Signature \_\_\_\_\_

I agree to IQPC's cancellation, substitution and payment terms

Special dietary requirements:  Vegetarian  Non-dairy  
 Other (please specify) \_\_\_\_\_

Please indicate if you have already registered by Phone  Fax  Email  Web

Please note: if you have not received an acknowledgement before the conference, please call us to confirm your booking.

## Payment Details

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Card No  Expiry date  Security Code

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Payment is required by return. Your place at the conference is not guaranteed until payment has been received.

## 5 Ways To Register

 Freephone: 0800 652 2363 or +44 (0)20 7368 9300

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 Post: your booking form to IQPC Ltd. Anchor House, 15-19 Britten Street, London, SW3 3QL

 Online: [www.pharmasecurechain.com](http://www.pharmasecurechain.com) & [www.supplychainsummit.eu](http://www.supplychainsummit.eu)

 email: [enquire@iqpc.co.uk](mailto:enquire@iqpc.co.uk)

## Team Discounts

IQPC realises the value of learning in teams. Groups of 3 or more booking at the same time from the same company receive a 10% discount. 5 or more receive a 15% discount. 7 or more receive a 20% discount.

## Venue & Accommodation

The Pharma Secure Chain will take place at

### Hilton Amsterdam

Apollolaan 138

1077 BG Amsterdam

The Netherlands

Tel +31 (0)20 710 6000 • Fax +31 (0)20 710 6080

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